



**GOVERNMENT OF KERALA**

**Abstract**

Transport Department - Health advisory for inter state bus travel and for Drivers, Crew and Passengers of Taxis and Interstate Vehicles -Approved - Orders issued.

---

**TRANSPORT (B) DEPARTMENT**

**G.O.(Rt)No.172/2020/TRANS** Dated,Thiruvananthapuram, 29/05/2020

---

Read G.O.(Rt)No.145/2020/Tran. dated 20.05.2020.

**ORDER**

The World Health Organisation has declared Covid 19 as a pandemic. Kerala has been taking all measures to contain the outbreak through strict surveillance and infection control measures. Inorder to reduce the risk of transmission of Covid and to facilitate the entry of persons coming to Kerala from various States, the following guidelines are issued for strict compliance.

**Guidelines for Inter State Travel**

- 1) Dos and Don'ts shall be provided along with tickets to the travellers by the agencies concerned.
- 2) All passengers shall be advised to download Arogya Setu app on their mobile devices.
- 3) Suitable announcement about COVID-19 including precautionary measures to be followed shall be made at bus terminals and in bus.
- 4) The States/UTs shall ensure that all passengers shall undergo thermal screening at the point of departure and only asymptomatic passengers are allowed to board the bus.
- 5) During boarding and travel, all passengers shall use face covers/mask. They will also follow hand hygiene, respiratory hygiene and maintain

environmental hygiene.

6) At bus terminals required measures to ensure social distancing shall be taken.

7) Bus terminals should be regularly sanitized/disinfected and availability of soaps and sanitizers shall be ensured.

8) Thermal screening at exit point shall be arranged.

9) Asymptomatic passengers will be permitted to go with the advice that they shall self-monitor their health for 14 days. In case, they develop any symptoms, they shall inform the district surveillance officer or the state/national call centre (1075).

10) Those found symptomatic will be isolated and taken to the nearest health facility. They will be assessed for clinical severity at the health facility.

11) Those having moderate or severe symptoms will be admitted to dedicated COVID Health facilities and managed accordingly.

12) Those having mild symptoms will be given the option of home isolation or isolated in the Covid Care Centre (both public & private facilities) as appropriate and tested as per ICMR protocol available at <https://www.mohfw.gov.in/pdf/Revisedtestingguidelines.pdf>.

**If positive**, they will continue in COVID Care Centre and will be managed as per clinical protocol.

**If negative**, the passenger may be allowed to go home, isolate himself/herself and self-monitor his/her health for further 7 days. In case, any symptoms develop they shall inform the district surveillance officer or the state/national call centre (1075).

### **Guidelines for Drivers and Crew**

1. The drivers and crew (conductors, cleaners and helpers) shall wear three - layer mask mandatorily while travelling and in public places.

2. Drivers and crew shall wash hands with soap and water or use hand sanitizer frequently, especially before and after getting in and out of the vehicle.

3. The passengers shall always be seated on the rear seat of the taxi and not in the front seat.
4. The driver shall instruct the passengers to cover their nose and mouth with face mask throughout the journey. Those who do not cover the nose and mouth properly shall not be allowed to enter the vehicle.
5. Always maintain social distancing with passengers and guests (minimum one metre) as far as possible.
6. Avoid contact with hand baggage and personal items of passengers, request the passengers to handle the same. If unavoidable, immediately clean hands with soap and water or alcohol-based hand rub after handling the baggage.
7. Passenger transporting vehicles (taxis) are advised to have transparent separation (polycarbon sheet or such material) between the front row having driver's seat and the back seats.
8. Driver shall not use AC and drive with the windows open to ensure free air circulation inside the vehicle.
9. Driver shall provide hand sanitizer in the vehicle and dispense the same to the hands of all travellers before entering the vehicle.
- 10 Consumption of eatables inside the vehicle shall be prohibited.
11. If driver develops flu-like symptoms (fever, cough, cold, throat pain, etc.) he/she shall call DISHA helpline 0471-2552056 or 1056 to know the nearest health facility to report to for assistance.
12. Avoid touching 'commonly touched' surfaces like railings, door handles etc as far as possible.
13. Avoid touching face, lips, nose, eyes, etc.
14. Avoid physical touch greetings with other persons like handshakes, hugging etc.
15. Enquire about the health status of the crew/passengers present on the journey, if anyone has flu-like symptoms they should call DISHA for further guidance.
16. Sick persons should be transported via ambulance.
17. Drivers shall keep a log book with the name, place and phone number of passengers travelling every day.

18. Co-drivers, conductors and cleaners shall also practice the measures described above.

19. Clean and disinfect the vehicle after each journey (using 1% bleach solution, Lysol/ Silvox/ ecoshield etc). Keep the windows open to ensure that the vehicle is dry before the next journey.

### **Guidelines for Passengers**

1. Passengers should ensure that they are not having fever, cough, sorethroat or other respiratory symptoms before the journey. Symptomatic persons should not travel.

2. The passengers shall wear masks properly at all times during the journey.

3. The passengers shall sanitize hands each time while entering or exiting the vehicle as well as frequently while travelling.

4. The passengers are advised to carry extra masks and sanitizer along with them during the journey.

5. If any passenger develops symptoms, he/she shall contact DISHA/concerned state help line phone numbers for guidance on seeking health care. He/she should be provided a separate seat towards the corner of the vehicle.

6. The passengers shall maintain social distancing while boarding and disembarking large passenger vehicles.

7. Passengers shall carry minimum luggage and handle their baggage themselves as far as possible.

8. Passengers are advised to bring only one person to see off or receive them.

(By order of the Governor)

**K R JYOTHILAL**  
**PRINCIPAL SECRETARY**

To:

The Transport Commissioner, Thiruvananthapuram

The Chairman & Managing Director, KSRTC

The I&PRD (for publishing in the official Govt. Web site)

Stock file/ Office copy

Forwarded /By order

Section Officer