



# APJ ABDUL KALAM TECHNOLOGICAL UNIVERSITY

CET campus, Thiruvananthapuram - 695 016

Ph: 0471 2598122; Fax: 2598522 [www.ktu.edu.in](http://www.ktu.edu.in) Email: [university@ktu.edu.in](mailto:university@ktu.edu.in)

KTU/ASST(ACADEMIC)/2692/2018

24.02.2021

## CIRCULAR

**Sub:** Follow up – addressing complaints and issues of students related with net connectivity in attending online classes- Reg.

The University is in receipt of mails from few students of Jammu & Kashmir citing issues related with restricted net connectivity in attending online classes. It may be noted that the University had addressed concerns of students on this matter at the very beginning of the current semester through various meetings. University had issued appropriate guidelines to all affiliated colleges on this matter so as to ensure online teaching accessible to all students. We would like to present the following on this matter:

1.Regular class work for the current semester commenced on 18.08.2020. The University took feedback from all colleges during 2<sup>nd</sup> week of September 2020 regarding the status and success of online classes and issue of net connectivity in rural areas of Kerala and that of other states. It was reported that the online classes were very effective and that only very few students face issues of net connectivity. As per the instructions issued by the University, the colleges addressed the issue by many means such as:

- i. Bringing those students to campus for attending the classes.
- ii. Providing course materials/notes to those students.
- iii. Making available the recorded materials.
- iv. Donating mobile phones/laptops to the needy students.

2. The Academic Council held on 3<sup>rd</sup> November 2020 resolved to formulate a sub-committee to look into the concerns of students including net connectivity issues in remote areas. The sub-committee held its meetings on 18<sup>th</sup>, 19<sup>th</sup> and 26<sup>th</sup> November 2020 and discussed the matter in detail. The report of the sub-committee was approved by the Academic Council held on 29<sup>th</sup> November 2020. Accordingly, a circular was issued based on the decisions of the academic council;

- i. Though classes were completed by 18.12.2020, additional online classes were arranged for all students semester wise from 19.12.2020 to 13.03.2021 strictly abiding to the COVID-19 protocols (for interacting with faculty members).
- ii. End semester examinations for all programmes shall be conducted in such a way that 70% of the total marks scored in Examination will be treated as 100%.



3. Further, to evaluate the progress of contact classes, conduct of practical courses and identify net connectivity issues, University sought response from all colleges during first week of January 2021. The reply from all colleges was ascertaining that the classes are effective and students are able to clear their doubts.

Hence, it can be observed that the University has taken all possible initiatives in assuring smooth progress of academic activities at this period of COVID-19 pandemic, with the support of affiliated colleges. Further, the University would like to request that if any such issues are still persisting, the Principals are requested to attend it without fail.

Dr. Sadiq A.  
Dean (Academic)

Copy to:-

- 1.The Principals of all affiliated colleges, COE.
- 2.JD IT for publishing in website.

\* This is a computer system (Digital File) generated letter. Hence there is no need for a physical signature.

